
FLEETIX · LEGAL

Acceptable Use Policy

Rules governing use of the FleetixLegal platform

Fleetix.ai LLC

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Los Angeles, CA 90017

legal@fleetix.ai

Last Updated: July 19, 2026

I. Global Policy

You agree not to, and not to direct or allow Authorized Users or any third parties to use the Service to:

1.1 Violate applicable laws or the rights of others.

This includes using the Service to:

- violate, encourage the violation of, or otherwise compromise the privacy, publicity, or legal rights of others;
- infringe, misappropriate, or violate the intellectual property rights of any third party;
- identify an individual from biometric data or create a biometric database;
- exploit the vulnerabilities of an individual or group of individuals arising from age, disability, or specific social or economic circumstances, with the effect of distorting their behavior in a manner likely to cause them harm;
- evaluate or classify individuals based on their social behavior or personal information; or
- characterize individuals (including through social scoring or profiling) in a manner that results in detrimental, unfair, or unfavorable treatment.

1.2 Compromise the security or integrity of the Service or of others.

This includes:

- intentionally distributing viruses, worms, Trojan horses, ransomware, corrupted files, hoaxes, or other items of a destructive or deceptive nature;
- interfering with the Service or the equipment used to provide the Service;
- disabling, interfering with, or circumventing any aspect of the Service, including authentication, rate limits, access controls, or security features;
- attempting to gain unauthorized access to the Service, other customer environments, or the accounts or data of any other user;
- probing, scanning, or testing the vulnerability of the Service or any Fleetix system without prior written authorization from Fleetix;
- decompiling, reverse-engineering, disassembling, or otherwise attempting to derive the source code, underlying models, model weights, prompts, or training data of the Service, except to the limited extent expressly permitted by applicable law; or
- using automated means (bots, scripts, scrapers, or similar tools) to extract data from, generate excessive load on, or otherwise misuse the Service.

1.3 Build competing products or exploit Outputs against Fleetix.

You will not use the Service, any Output, or any information about the Service to:

- develop, train, fine-tune, or improve any artificial intelligence model, product, or feature that competes with the Service;

- create a service that substitutes for the Service; or
- misappropriate Fleetix's confidential information, trade secrets, or proprietary methodology.

1.4 Practice law without a licensed attorney.

Fleetix is a technology company and does not practice law, provide legal advice, or represent any client. You will not:

- represent, expressly or by implication, that any Output constitutes legal advice, an attorney-client communication, or a work product of Fleetix;
- provide legal advice or any licensed legal service to any person based on Output without meaningful review, direction, and independent judgment by a lawyer duly licensed in the applicable jurisdiction;
- use the Service to engage in the unauthorized practice of law in any jurisdiction; or
- use the Service in any way that violates the rules of professional conduct or the disciplinary rules governing You or the legal professionals using the Service.

1.5 Automate decisions affecting individual rights without human oversight.

You will not use the Service to:

- make automated decisions that have a material or detrimental effect on individual rights without meaningful human supervision; or
- make, or be a substantial factor in making, decisions about:
 - a person's access to education, educational opportunities, or the evaluation of educational outcomes;
 - employment opportunities, hiring, promotion, discipline, or termination;
 - a person's eligibility or entitlement to legal services or legal representation;
 - a person's eligibility for insurance, credit, housing, or public benefits;
 - the evaluation, adjudication, or settlement of a workers' compensation claim, personal injury claim, or any other legal claim, without material human involvement by a licensed professional; or
 - any other consequential decision as defined under applicable law.

1.6 Misuse workers' compensation and injured-worker data.

Because the Service is used by law firms and their staff to process sensitive information relating to injured workers and legal claims, You will not:

- upload or process Protected Health Information ("PHI") governed by HIPAA except through a properly executed Business Associate Agreement with Fleetix;
- use the Service to solicit represented parties in violation of applicable rules of professional conduct;
- upload information You do not have the right to process, disclose, or share with a service provider;
- upload data belonging to persons who have not consented to its processing where such consent is required by law; or

- combine Output with third-party data in a way that would enable re-identification of individuals from de-identified data.

1.7 Generate abusive, deceptive, or harmful content.

You will not use the Service to generate, transmit, or store content that:

- is unlawful, defamatory, harassing, threatening, hateful, or otherwise objectionable;
- is designed to impersonate any person or entity or misrepresent Your affiliation with any person or entity;
- constitutes spam, unsolicited commercial communications, or bulk outreach in violation of applicable law;
- is designed to defraud, deceive, or manipulate any person; or
- depicts, promotes, or facilitates the sexual exploitation of any person, particularly minors.

1.8 Circumvent Fleetix policies, restrictions, or entitlements.

You will not:

- resell, sublicense, or make the Service available to any third party except as expressly permitted in the Agreement;
- misrepresent Your identity, affiliation, or authority when accessing the Service; or
- use the Service in violation of any Fleetix documentation, technical restrictions, or usage limits associated with Your subscription.

2. European Union Policy

To the extent that any Output is used by You or any Authorized User in the European Union, or if You or any Authorized User is located in the European Union, You further agree that You will not use the Service to:

- make decisions about an individual's enrollment, access, or admission to educational opportunities;
- evaluate learning outcomes in education or vocational training;
- assess the appropriate level of education or vocational training that an individual will receive or be able to access; or
- research and interpret facts and the law, or apply the law to a concrete set of facts, if You are a judicial authority or are acting on behalf of a judicial authority.

3. Reporting Abuse

If You believe that any person is using the Service in violation of this AUP, please report it to Fleetix at legal@fleetix.ai with sufficient detail to allow Fleetix to investigate.

4. Enforcement

Fleetix may investigate any suspected violation of this AUP. Fleetix reserves the right, in its sole discretion and without liability to You, to:

- warn You of a suspected or actual violation of this AUP;
- suspend or restrict access to the Service, in whole or in part, for You or any Authorized User;
- remove, disable, or refuse to process Content that Fleetix reasonably determines violates this AUP or applicable law;
- cooperate with law enforcement or governmental authorities as required by applicable law; and
- terminate the Agreement in accordance with its terms.

Fleetix is under no obligation to monitor use of the Service, but may do so at its discretion. A failure by Fleetix to enforce any provision of this AUP is not a waiver of Fleetix's right to enforce it later.

5. Updates to This AUP

Fleetix may update this AUP from time to time. The current version will always be available at fleetixlegal.ai (or a successor URL), and material changes will be communicated in accordance with the Agreement. Your continued use of the Service after an update takes effect constitutes Your acceptance of the updated AUP.

6. Contact

Fleetix.ai LLC Attn: Legal 1055 Wilshire Blvd, Suite 850, Room 8 Los Angeles, CA 90017 Email: legal@fleetix.ai